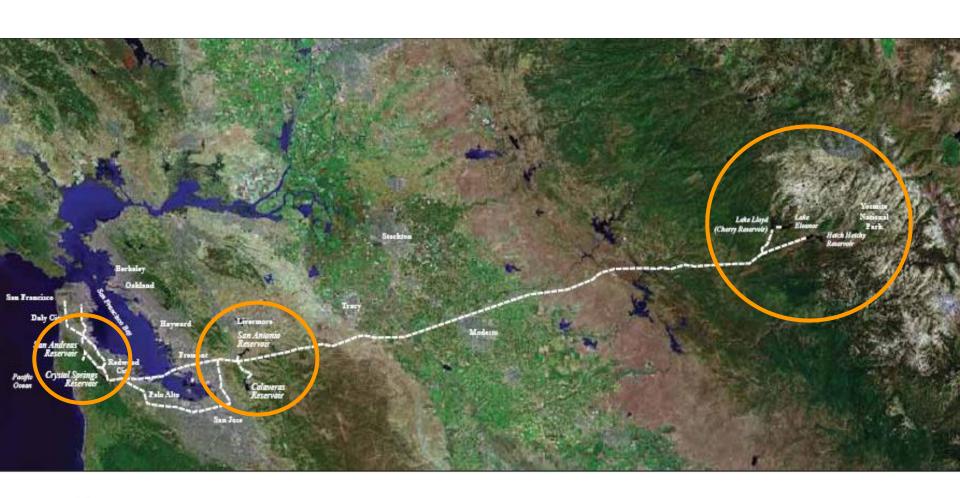




Our Water System Spans the Width of California







The Water System Today

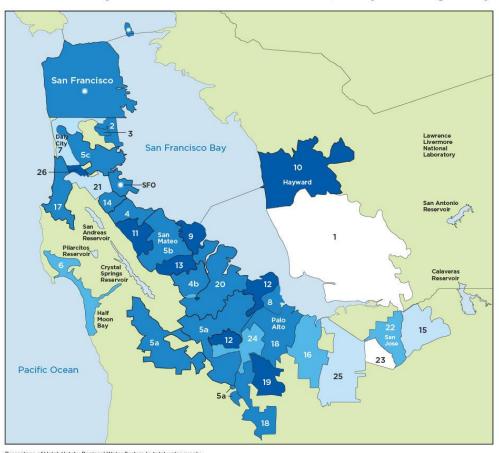




Our Customers

Bay Area Reliance on Hetch Hetchy Regional Water System

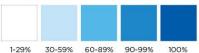
The Hetch Hetchy Regional Water System supplies high-quality drinking water to over 2.7 million residents and businesses throughout the San Francisco Bay Area. Of the 26 wholesale customers, 20 rely on the Regional System for more than 60% of their drinking water supply.



#	Service Population	MGD purchased from SFPUC	% of total supply
1	Alameda County Water District - 344,000	7.73	22.5%
2&3	City of Brisbane / Guadalupe Valley Municipal Improvement District - 4,282	0.57	100%
4	City of Burlingame - 32,993	3.67	92.4%
5a	Cal Water Service Co. / Bear Gulch		
5b	Cal Water Service Co. / Mid-Peninsula 254,786	28.36	95.1%
5c	Cal Water Service Co. / SSF		
6	Coastside County Water District - 16,668	1.49	82.9%
7	City of Daly City - 108,510	3.39	57.2%
8	East Palo Alto - 29,143	1.57	99.9%
9	Estero Municipal Improvement District - 37,088	3.96	100%
10	City of Hayward - 152,889	13.60	100%
11	Town of Hillsborough - 10,869	2.51	100%
12	City of Menlo Park - 15,342	2.64	100%
13	Mid-Peninsula Water District - 26,730	2.48	100%
14	City of Millbrae - 21,532	2.03	98.8%
15	City of Milpitas - 70,800	5.13	56.1%
16	City of Mountain View - 76,413	7.40	81.4%
17	North Coast County Water District - 40,000	2.79	99.7%
18	City of Palo Alto - 66,152	9.68	92.8%
19	Purissima Hills Water District - 6,140	1.65	100%
20	City of Redwood City - 87,059	7.77	92.4%
21	City of San Bruno - 43,798	1.20	38.2%
22	San Jose Municipal Water System, North - 15,948	4.41	85.3%
23	City of Santa Clara - 120,973	1.87	9.4%
24	Stanford University - 30,486	1.89	66.2%
25	City of Sunnyvale - 148,028	7.94	49.7%
26	Westborough Water District - 13,260	0.77	100%
•	City and County of San Francisco - 859,276	67.7	97%

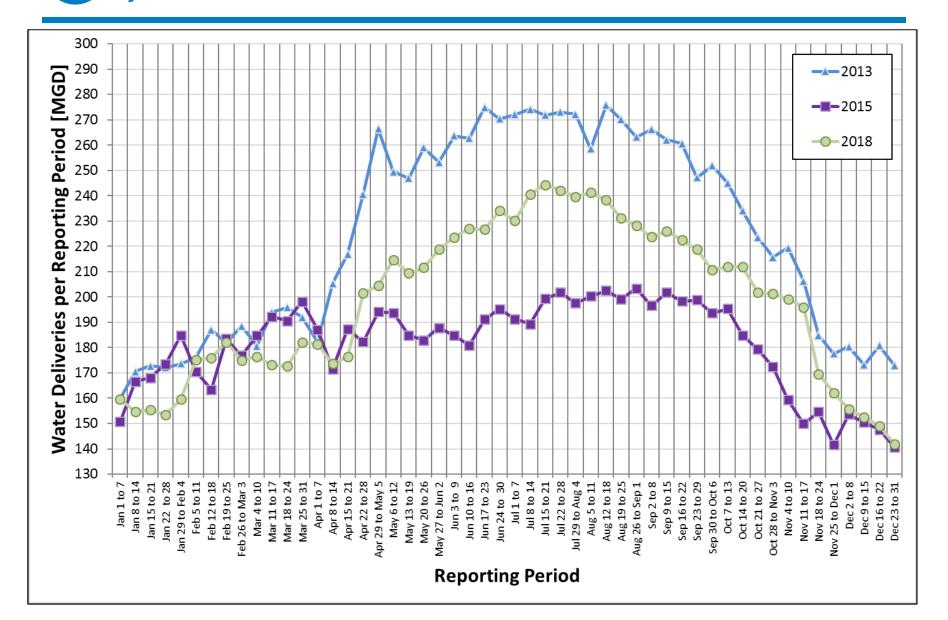
Source: BAWSCA FY 2014-15 Annual Survey

Percentage of Hetch Hetchy Regional Water System to total water supply





Regional Drought and Recovery: 2013, 2015 & 2018 System





Plenty of Water in 2019





Current Big Challenges

- Federal Energy Regulatory
 Commission: Don Pedro
 Project Relicensing
- State Water Board: Bay-Delta Water Quality Control Plan
- Workforce Development:
 Aging workforce and the
 new generation of workers
- Climate Change and Extreme Events: Our new normal







Current Big Challenges

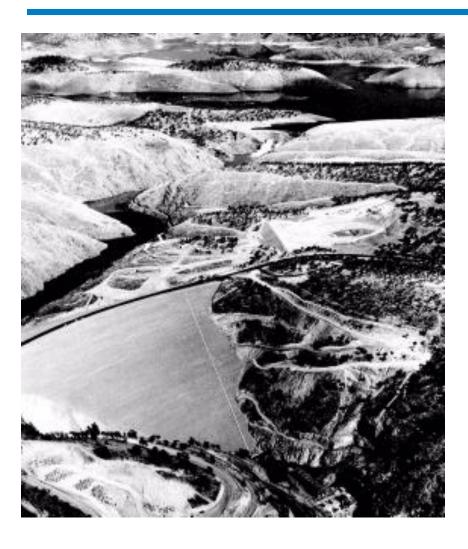
- Water Supply
 Diversification: Recycled
 water, Groundwater, Non-potable ordinance
- Aging Infrastructure: \$4.8
 billion program did not
 replace all of the old
 infrastructure. Post-Oroville
 regulations and inspections
 have tightened up on dam
 safety.
- Lands Management:
 Wildfire Mitigation Plans







Don Pedro FERC Relicensing



- Don Pedro is owned and operated by the Modesto and Turlock Irrigation Districts
- More than a decade long process
- Draft EIS has been released and comments submitted





Bay-Delta Water Quality Control Plan

- The State's plan will have significant impacts on our water supply with uncertain benefits for the Tuolumne River.
- Real benefits can be achieved for the Tuolumne River using smart, functional flows and measures other than flow without undue impacts on our water supply.
- December 12, 2018 the State Water Board adopted the Bay-Delta WQCP Plan Phase 1 Update, but allowed for a voluntary agreement alternative.
- We joined a lawsuit on January 10, 2019 challenging the State's process for the Bay-Delta Plan.
- We have continued to meet with State representatives and others to further develop details of a voluntary agreement alternative.



Graying of SFPUC's Workforce

SFPUC

- 2400 employees
- 39% eligible to retire in next 5 years

Water Enterprise

- 1000 employees
- 45% eligible to retire in next 5 years
 - Officials/Administrators 67%
 - Skilled Trades 54%



Succession Planning in the Water Enterprise

Risk Assessment

Implementation,
Monitoring,
Revision

Gap Analysis

Action Planning



Extreme Events: Moccasin Flood of March 22, 2018





Auxiliary Spillway Repaired, May 2019





Diversify Water Supply Portfolio

+ LOCAL WATER

Better together.

Conservation

Groundwater

Recycled Water

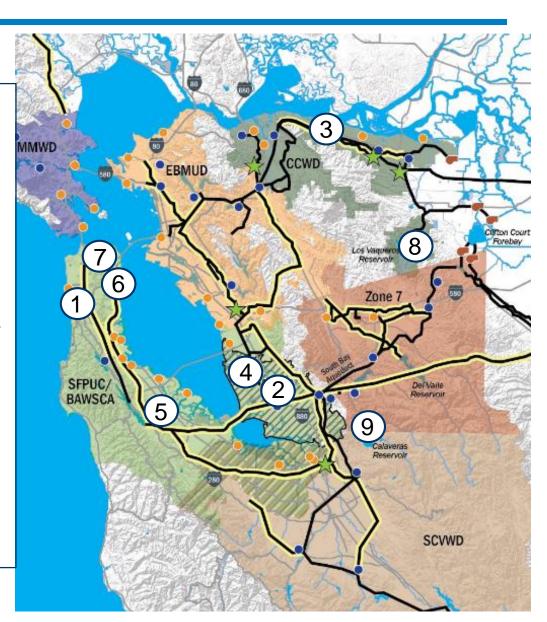
Non-potable Water

Regional Partnerships



Potential Water Supply Projects

- 1. Daly City Recycled Water
- 2. ACWD Transfer Partnership
- 3. Brackish Water Desalination
- 4. ACWD/USD Purified Water
- 5. Crystal Springs Purified Water
- 6. SF Eastside Purified Water
- 7. SF Satellite Recycled Water
- 8. Los Vaqueros Reservoir Exp.
- 9. Calaveras Reservoir Exp.









Land Management and Wildfires SF Chronicle: August 28, 2013

